

## **General terms of use for the Silvretta Card for the year 2021**

The Silvretta Card is a voucher card by the Tourism Association Paznaun - Ischgl (hereinafter referred to as "card") for guests in the association area for the respective duration of the stay. By using the card, the cardholder accepts the following terms of use:

### General remarks

The card is personal and thus not transferable. Any breach of this provision will lead to the card being immediately and irrevocably blocked. The individual services to which holders of this voucher card are entitled, are rendered by legally independent, participating business operators directly vis-a-vis the cardholder. Any claims directed at the Tourism Association Paznaun - Ischgl, on whichever legal grounds, are excluded. Thus only the respective business operator is liable for the provision of individual services and for any damages in the events of any incidents, on basis of the business operator's general terms of business or transport. The issuance of the Silvretta Card all inclusive ensues as representative of the Tourism Association Paznaun - Ischgl.

### Data protection

By accepting the card, the card-holder agrees to their personal details being used. These will be used exclusively for necessary billing and statistical purposes on part of the Tourism Association Paznaun – Ischgl. No data will be forwarded to third parties, and your consent to the processing can be revoked at any time. In other respects, the provisions of the GDPR are and the Austrian data privacy law apply. For more detailed information, see <https://www.ischgl.com/en/Data-privacy-policy>

### Loss of or damage to the card

In case of loss of or damage to the card it will be immediately blocked following relevant notification and, after blocking due to loss or damage, a new card can be issued with identical scope of services.

### Cancellation of services or services being non-operational

In the event of individual or all services being cancelled or being non-operational, there is no entitlement to replacement services of whichever kind.

### When is the Silvretta Card usable?

The participating business operators have undertaken to render the stated services in consideration of their own terms of transport and business. The operating hours of some participating business operators do not correspond for the entire period of the summer season and we ask you to review the indicated opening hours. Any claims for damages, if and when individual services cannot be used or be used only partially, is excluded.